Stretcher Chair
Eye Stretcher Chair

REF Model 5050/5051

stryker®

Operations Manual

For parts or technical assistance call:
USA: 1-800-327-0770

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Symbols and Definitions

SYMBOLS

	Warning/Caution: Consult accompanying documentation
	Safe Working Load indicates the sum of the patient, mattress, and accessory weight

WARNING/CAUTION/NOTE DEFINITION

The words **WARNING**, **CAUTION** and **NOTE** carry special meanings and should be carefully reviewed.

WARNING

Alerts the reader about a situation which, if not avoided, could result in death or serious injury. It may also describe potential serious adverse reactions and safety hazards.

CAUTION

Alerts the reader of a potentially hazardous situation which, if not avoided, may result in minor or moderate injury to the user or patient or damage to the equipment or other property. This includes special care necessary for the safe and effective use of the device and the care necessary to avoid damage to a device that may occur as a result of use or misuse.

NOTE

Provides special information to make maintenance easier or important instructions clearer.

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Introduction

This manual is designed to assist you with the operation of Stryker Model 5050 Stretcher Chair and Model 5051 Eye Stretcher Chair. Read this manual thoroughly before using the equipment or beginning maintenance on it. To ensure safe operation of this equipment, it is recommended that methods and procedures be established for educating and training staff on the safe operation of this stretcher.

SPECIFICATIONS

	Safe Working Load **Note:** Safe Working Load indicates the sum of the patient, mattress, and accessory weight.	400 lb	181 kg
Overall Stretcher Length/Width		76”/30”	193 cm/76.2 cm
Patient Surface Length/Width (Mattress)		74”/24”	188 cm/61 cm
Minimum/Maximum Stretcher Height (Floor to Litter Surface)		22”/33.5”	55.9 cm/85.1 cm
Foot Section Articulation		0 to 80˚	
Fowler Articulation		0 to 90˚	
Trendelenburg/Reverse Trendelenburg Articulation		–18 to +18˚	

Stryker reserves the right to change specifications without notice.

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Summary of Safety Precautions

Carefully read and strictly follow the warnings and cautions listed on this page.

Service only by qualified personnel. See the maintenance manual for additional information.

WARNING

- Always apply the brakes when a patient is getting on or off the stretcher. Push on the stretcher to ensure that the brakes are securely locked. Always engage the brakes unless the stretcher is being moved. Injury could result if the stretcher moves while a patient is getting on or off the stretcher.
- Patient entry, egress and transfer from the stretcher chair must always be done at the center side locations with the siderail lowered. At no time should patients be allowed to enter or exit from the ends of the stretcher chair, unless it is in the full chair position (back section up/foot section down). Improper entry, egress or transfer may cause the stretcher chair to tip or become unstable which may result in patient injury.
- To avoid risk of tipping resulting in patient injury, never leave the stretcher chair unattended in the horizontal position. Always return the unit to the chair position when not in use. Warning labels are located at the head and foot end of the stretcher chair frame stating: “DO NOT SIT ON END. TIPPING MAY OCCUR. KEEP IN THE CHAIR POSITION WHEN NOT IN USE.
- Be sure the siderail latching mechanism is working properly and the siderail is latching securely at all times or patient injury could result. If the siderails are not latching properly, refer to your stretcher maintenance manual for adjustment details.
- To avoid having the siderail swing down freely when the latch is released, securely hold the siderail either underneath or from the end when raising or lowering it. Failure to do so could cause damage to the stretcher chair or injury to the user.
- To avoid possible injury, patients should be appropriately restrained at all times.
- Operation of the fowler is a manual procedure. Use caution when raising the fowler while a patient is on the stretcher chair. Use proper lifting techniques and get additional assistance, if necessary. Failure to use proper lifting techniques could cause injury to the operator.
- Keep hands/fingers clear of the area around the fowler release handle and the fowler frame when lowering the fowler. Injury could result if care is not taken when lowering the fowler.
- Hold the foot rest firmly while repositioning it to prevent it from falling to the lowest position and causing injury or equipment damage.
- Do not stand on the foot rest. Tipping may occur which could result in patient or user injury.
- The weight of the patient’s head is resting on the head piece and must be supported by the operator when the latches are released and the head piece is being positioned. Failure to adequately support the head piece while positioning the head could result in patient injury.
- To avoid possible pinch points when adjusting the head piece, keep your fingers away from the jointed areas.
- Do not reach between the side of the head extension and the articulating head piece to pull the release handle. Finger injury could result.
- Physical restraints, even if properly secured, may result in serious harm to patients and caregivers. The use of restraint straps may potentially cause entanglement, entrapment, physical injury, and/or death. Caution must be used in affixing restraint straps to avoid potential injury to both patients and caregivers.
- Restraint straps and/or devices must be attached only at the identified attachment points of the unit. Failure to do so may result in patient or caregiver injury.
- This unit accommodates the use of ankle, chest, wrist, and body restraints. The use of restraint straps is regulated by state and federal restrictions. Users, caregivers, and/or practitioners should refer to the applicable state and federal restrictions and the appropriate facility protocols before using any restraint strap and/or device.

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Summary of Safety Precautions

CAUTION

- To avoid damage, remove any equipment that may be in the way before raising or lowering the litter height.
- Do not raise the unit (hydraulics on base) with a patient lift under the stretcher chair.
- The foot section will release during the return to dependent operation (Chair Mode). Hold the end securely and support it when repositioning.
- The maximum PSI level for the drape support/oxygen tubing is 20 PSI (1.38 Bars/140 KPA).
- To avoid damage, the weight of the I.V. bags should not exceed 40 lb.
- To avoid damage while transporting the stretcher, verify that the I.V. pole is at a low enough height to allow it to safely pass through door openings and under light fixtures.
- Do not use the I.V. pole as a push/pull device because equipment damage could occur.
- Some cleaning products are corrosive in nature and may cause damage to the product if used improperly. If the products suggested above are used to clean Stryker patient handling equipment, measures must be taken to ensure that the stretcher is wiped with a damp cloth soaked in clean water and thoroughly dried following cleaning. Failure to properly rinse and dry the stretcher will leave a corrosive residue on the surface of the stretcher, possibly causing premature corrosion of critical components. Failure to follow the above directions when using these types of cleaners may void this product's warranty.

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APPLYING THE BRAKE SYSTEM

For user convenience, a brake/steer control pedal is located on both sides of the stretcher chair as shown in Figure 1.

WARNING

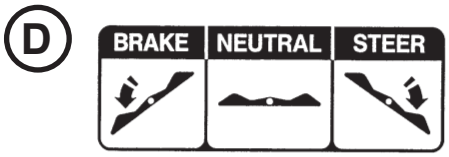
Always apply the brakes when a patient is getting on or off the stretcher. Push on the stretcher to ensure that the brakes are securely locked. Always engage the brakes unless the stretcher is being moved. Injury could result if the stretcher moves while a patient is getting on or off the stretcher.

To engage the brakes, push down on the brake side of pedal (D).

To release the brakes, push down on the steer side of pedal (D).

Note: The bottom of the brake pads should be cleaned regularly to prevent wax or floor remnant buildup.

Figure 1: Brake System



Brake/Steer functions (patient left side)

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OPERATING THE BASE CONTROLS

To operate the base controls, see Figure 2 to locate which pedals are used for what operation. For user convenience, pedals are located on both sides of the stretcher chair.

WARNING

- Patient entry, egress and transfer from the stretcher chair must always be done at the center side locations with the siderail lowered. At no time should patients be allowed to enter or exit from the ends of the stretcher chair, unless it is in the full chair position (back section up/foot section down). Improper entry, egress or transfer may cause the stretcher chair to tip or become unstable which may result in patient injury.
- To avoid risk of tipping resulting in patient injury, never leave the stretcher chair unattended in the horizontal position. Always return the unit to the chair position when not in use. Warning labels are located at the head and foot end of the stretcher chair frame stating: “DO NOT SIT ON END. TIPPING MAY OCCUR. KEEP IN THE CHAIR POSITION WHEN NOT IN USE.

To raise the litter height, pump pedal (A) repeatedly until the desired height is achieved.
To lower the litter height, activate both pedals (B) and (C) using the same foot.

To lower the head end only, depress pedal (B).
To lower the foot end only, depress pedal (C).

CAUTION

- To avoid damage, remove any equipment that may be in the way before raising or lowering the litter height.
- Do not raise the unit (hydraulics on base) with a patient lift under the stretcher chair.

Figure 2: Base Controls

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TRENDELENBURG/REVERSE TRENDELENBURG POSITIONING

Note: Litter height must be raised first in order to achieve a Trendelenburg or Reverse Trendelenburg position.

CAUTION

- To avoid damage, remove any equipment that may be in the way before raising or lowering the litter height.
- Do not raise the unit (hydraulics on base) with a patient lift under the stretcher chair.

For Trendelenburg positioning (head down), depress pedal (B) as shown in “Figure 2: Base Controls” on page 9.

For reverse Trendelenburg positioning (foot down), depress pedal (C) as shown in “Figure 2: Base Controls” on page 9.

Note: The higher the litter is before pedals (B) or (C) are activated, the greater the Trendelenburg or reverse Trendelenburg angle will be. (Maximum Trendelenburg angle is +18. Maximum reverse Trendelenburg angle is –18).

OPERATING THE STEER CASTER

To engage the steer caster, press down on the side of pedal (D) closest to the foot end of the stretcher as shown in “Figure 2: Base Controls” on page 9. This locks the steering caster (foot end, right). The stretcher chair will pivot around it when cornering.

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USING THE SIDERAILS

To raise the siderails, pull out the locking latch (A) while securely holding the siderail and raise the siderail to the full up position until the latch engages as shown in Figure 3.

To lower the siderails, pull out the locking latch (A) while securely holding the siderail and lower the siderail to the full down position until the latch engages. The siderail will be partially tucked away under the litter as shown in Figure 3.

WARNING

- Be sure the siderail latching mechanism is working properly and the siderail is latching securely at all times or patient injury could result. If the siderails are not latching properly, refer to your stretcher maintenance manual for adjustment details.
- To avoid having the siderail swing down freely when the latch is released, securely hold the siderail either underneath or from the end when raising or lowering it. Failure to do so could cause damage to the stretcher chair or injury to the user.
- To avoid possible injury, patients should be appropriately restrained at all times.

Figure 3: Siderails

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OPERATING THE FOWLER (MODEL 5050)

To raise the fowler, squeeze the red handle (A) toward the fowler frame, not toward the push bar (B), for pneumatic assist until the fowler has reached the desired angle (between 0 and 90 degrees) as shown in Figure 4.

To lower the fowler, squeeze the red handle (A) toward the fowler frame, not toward the push bar (B), and push down until the fowler has reached the desired angle (between 90 and 0 degrees) as shown in Figure 4.

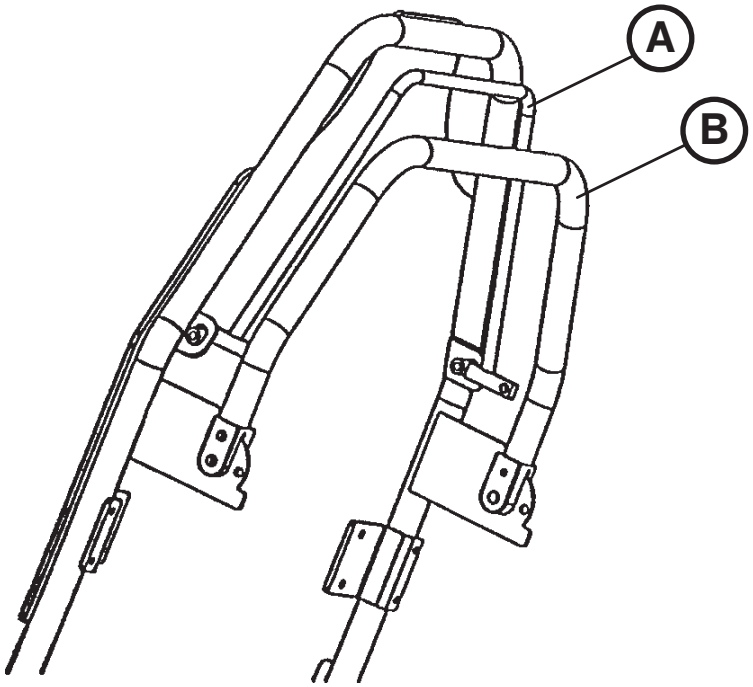

Figure 4: Fowler (Model 5050)

WARNING

- Operation of the fowler is a manual procedure. Use caution when raising the fowler while a patient is on the stretcher chair. Use proper lifting techniques and get additional assistance, if necessary. Failure to use proper lifting techniques could cause injury to the operator.
- Keep hands/fingers clear of the area around the fowler release handle and the fowler frame when lowering the fowler. Injury could result if care is not taken when lowering the fowler.

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OPERATING THE FOWLER (MODEL 5051)

To raise the fowler, squeeze the red handle (A) toward the fowler frame for pneumatic assist until the fowler has reached the desired angle (between 0 and 90 degrees) as shown in Figure 5.

To lower the fowler, squeeze the red handle (A) toward the fowler frame and push down until the fowler has reached the desired angle (between 90 and 0 degrees) as shown in Figure 5.

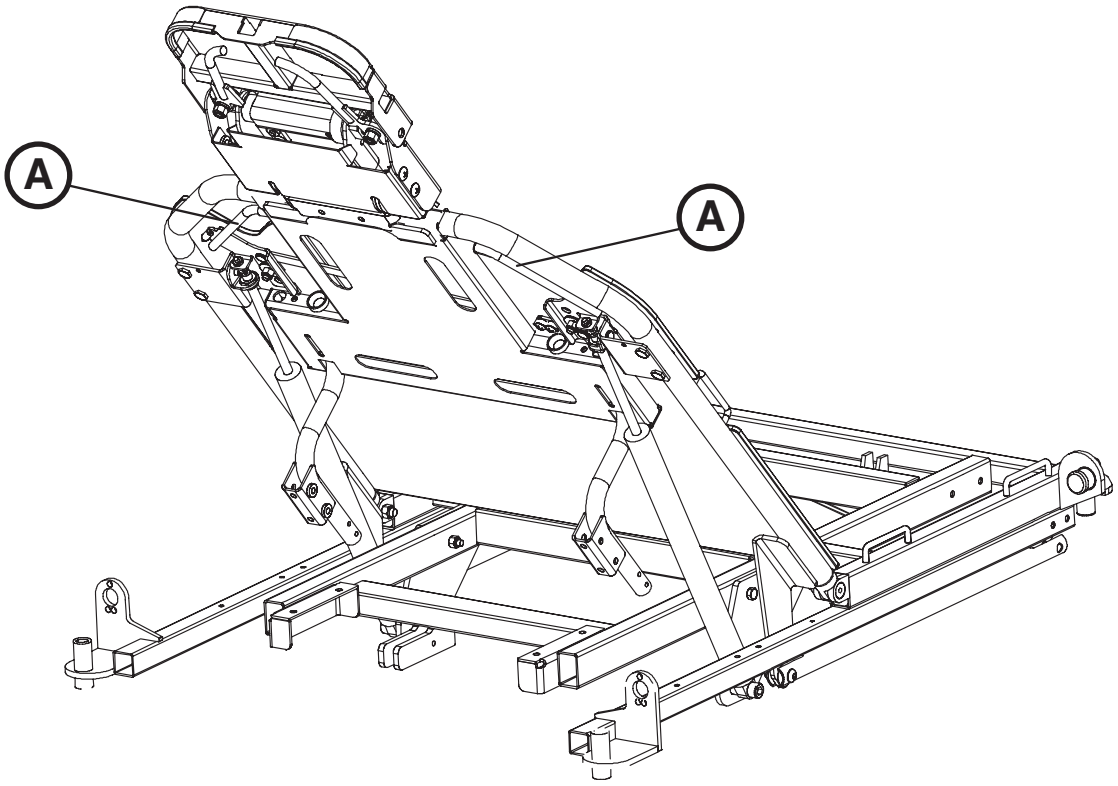

Figure 5: Fowler (Model 5051)

WARNING

- Operation of the fowler is a manual procedure. Use caution when raising the fowler while a patient is on the stretcher. Use proper lifting techniques and get additional assistance, if necessary. Failure to use proper lifting techniques could cause injury to the operator.
- Keep hands/fingers clear of the area around the fowler release handle and the fowler frame when lowering the fowler. Injury could result if care is not taken when lowering the fowler.

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OPERATING THE ADJUSTABLE FOOT REST

WARNING

- Hold the foot rest firmly while repositioning it to prevent it from falling to the lowest position and causing injury or equipment damage.
- Do not stand on the foot rest. Tipping may occur which could result in patient or user injury.

Note: The leg section must be down to adjust the foot rest. Rotate the foot rest halfway up to the leg section to adjust the height.

To raise the foot rest:

1. Rotate the foot rest halfway up, then slide it toward the butt section until you reach the desired height.
2. While pulling the foot rest out toward you, rotate it down to a horizontal position.
3. The foot rest will drop into the next lower position.

To lower the foot rest:

1. While grasping the foot rest firmly, rotate it up and push back on it.
2. When it clears its latch, it will drop down.
3. Rotate the foot rest down to a horizontal position.

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OPERATING THE OPTIONAL INDEPENDENT FOOT SECTION

Dependent (Chair Mode) Operation

During dependent (Chair Mode) operation, the foot section will articulate with the fowler when moving from the sitting to the supine position. For the foot section to be in Chair Mode, the red handle (A), located on both sides of the foot section, must point toward the head end of the stretcher chair as shown in Figure 6.

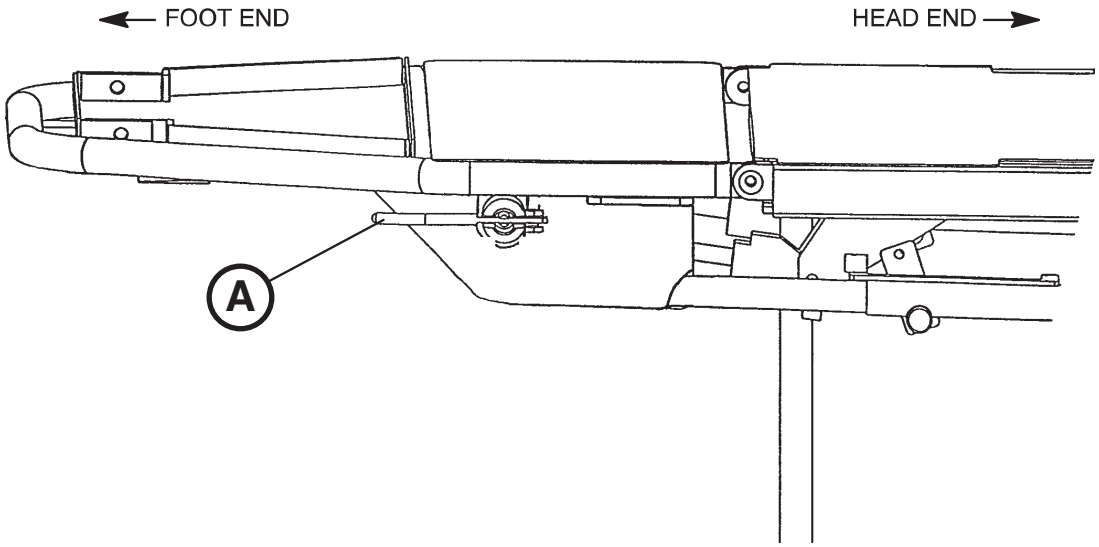

Figure 6: Foot Section

Independent Operation

When the foot section is in the Independent Mode, it can articulate to any position independent of the fowler. To operate the foot section in the Independent Mode, rotate the red handle (A) so it is pointing toward the foot end of the stretcher chair, as shown in Figure 6. The foot section is now locked in place, independent of the fowler.

To reposition the foot section, hold the foot end securely, pull the red handle (A) toward you and hold it in that position. Lift or lower the foot section to the desired position and release the red handle to lock it in place.

Resetting the Foot Section (Returning to Chair Mode)

CAUTION

The foot section will release during the return to dependent operation (Chair Mode). Hold the end securely and support it when repositioning.

While supporting the foot section, rotate the red handle (A) on the foot section,so it is pointing toward the head end of the stretcher chair. Lift or lower the foot section until it locks in place. Raise or lower the fowler and assure the foot section moves with it.

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POSITIONING THE PUSH BAR (MODEL 5050)

To lower the push bar:

1. Pull the red release knob (A) while holding onto the push bar as shown in Figure 7.
2. Swing the push bar into the full down position until the latch engages.

To raise the push bar:

1. Pull the red release knob (A) while holding onto the push bar as shown in Figure 7.
2. Swing the push bar into the full up position until the latch engages.

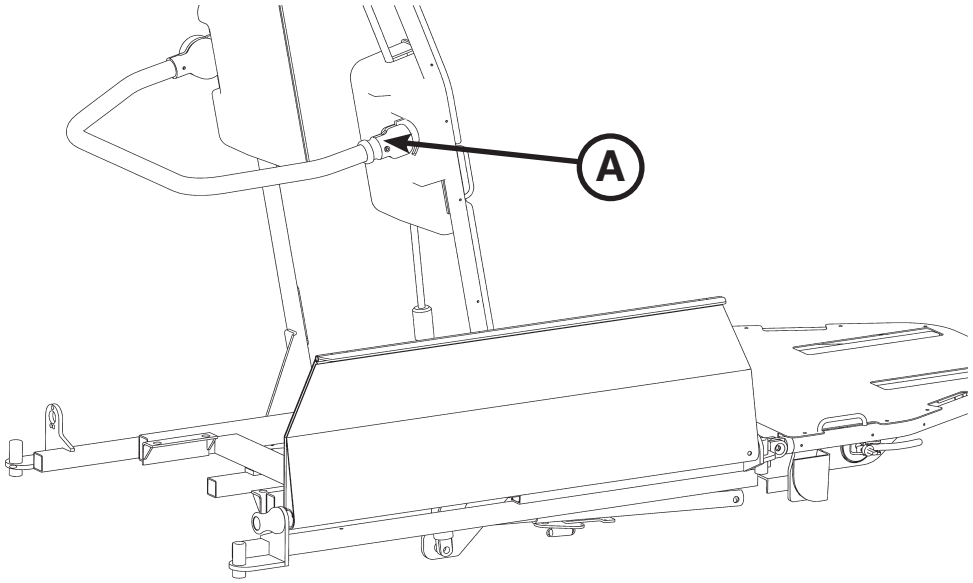

Figure 7: Push Bar

REMOVING AND REINSTALLING THE MATTRESS

To remove the mattress:

1. Start at the head end of the stretcher chair.
2. Pull on the head end of the mattress to release it from the Velcro® on the fowler and midsection.
3. Pull the mattress toward the head end of the stretcher chair to disengage the mattress from the foot section sliding tabs.
   Note: The tabs keep the foot section of the mattress close to the litter surface during articulation.

To reinstall the mattress:

1. Slide the pockets on the foot end back over the sliding tabs.
2. Place the mattress down the length of the litter surface and press firmly on the fowler and midsection to secure the Velcro® strips.

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OPERATING THE ENHANCED CLEARANCE HEAD PIECE (MODEL 5051)

To operate the articulating head piece, grasp either handle under the head section and squeeze.

- Handle (A) releases one latch and rotates the head piece on axis “A” as shown in Figure 8.
- Handle (B) releases the other latch and rotates the head section on axis “B” as shown in Figure 8.

For ease of operation, release only one latch at a time.

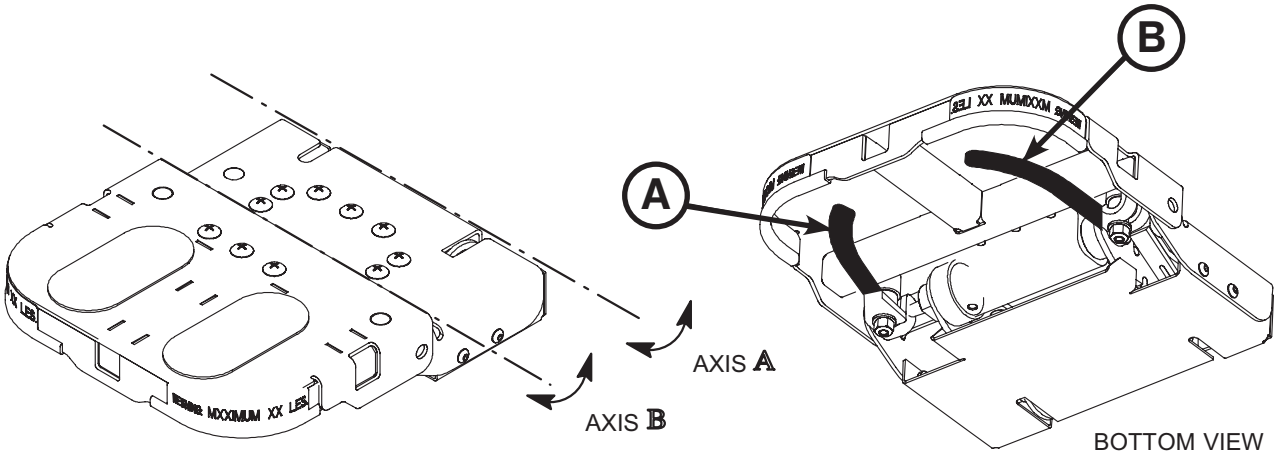

Figure 8: Head Piece

WARNING

- The weight of the patient’s head is resting on the head piece and must be supported by the operator when the latches are released and the head piece is being positioned. Failure to adequately support the head piece while positioning the head could result in patient injury.
- To avoid possible pinch points when adjusting the head piece, keep your fingers away from the jointed areas.
- Do not reach between the side of the head extension and the articulating head piece to pull the release handle. Finger injury could result.

USING THE OPTIONAL INFLATABLE HEAD SUPPORT CUSHION (MODEL 5051)

The optional inflatable head support cushion has two internal air bladders.

- To inflate the air bladders and provide more stability for the patient’s head, squeeze the bulb (A) as shown in Figure 9.
- To deflate the air bladders, press the release valve (B) as shown in Figure 9.

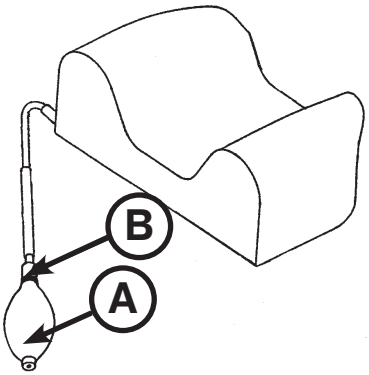

Figure 9: Head Support Cushion

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Optional Accessories

The accessories listed below can be purchased and installed on the Model 5050 Stretcher Chair or Model 5051 Eye Surgery Stretcher.

Accessory	Part Number	Page
Accessory Rail, Surgery (Model 5051)	5051-531-010	page 19
Adjustable Armboard without Clamp (Model 5051)	1068-055-000	page 19
Adjustable Armboard with Clamp (Model 5051)	1068-056-000	
Air Delivery/Drape Support	1068-168-000	page 20
I.V. Pole, Removable	0390-025-000	page 21
I.V. Pole, Tethered	5050-075-000	
Restraints, Ankle	0946-043-000	page 22
Restraints, Body/Chest	0390-019-000	
Restraints, Wrist	0946-044-000	
Restraints, Full Strap Package	1010-077-000	
Wrist Rest Assembly, Superior (Model 5051)	1068-250-000	page 23
Wrist Rest Assembly, Temporal (Model 5051)	1068-251-000	

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USING THE SURGERY ACCESSORY RAIL (MODEL 5051)

You can use the surgery accessory rail to hang pumps, Foley bags, or monitors on either the patient left or patient right side of the stretcher chair.

USING THE ADJUSTABLE ARMBOARD (MODEL 5051)

You can use the adjustable armboard for a patient's arm to rest during a minor procedure.

To use the arm board:

1. Insert the adjustable armboard assemble into one of the I.V. sockets available on the stretcher chair.
2. Rotate the arm board to the desired position and then lock into place.

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USING THE DRAPE SUPPORT/AIR DELIVERY SYSTEM (MODEL 5051)

The optional drape support/air delivery system provides an integrated drape support and indirect patient air delivery system for patient comfort. The air tubing is located inside of the flexible support tube.

Place the mounting tab (A) into the I.V. receptacle at the head end of the stretcher and insert the air delivery line into the air tube receptacle (B) as shown in Figure 10.

Note: The assembly can be adjusted for maximum patient comfort.

CAUTION

The maximum PSI level for the drape support/oxygen tubing is 20 PSI (1.38 Bars/140 KPA).

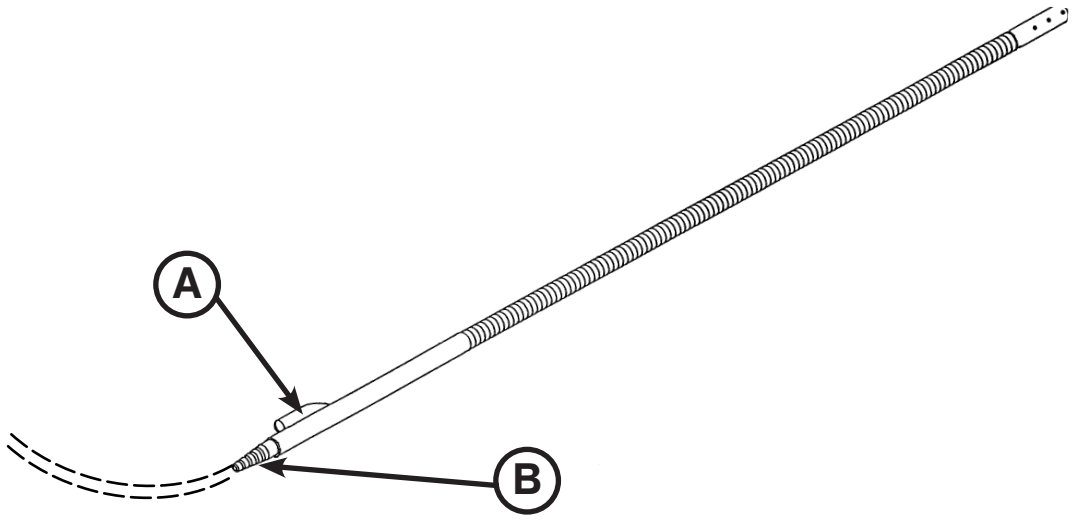

Figure 10: Oxygen Tubing

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OPERATING THE REMOVABLE I.V. POLE

To use the removable I.V. pole:

1. Remove the I.V. pole from the storage trough under the litter and insert into the receptacle on the corner of the litter frame.
2. To raise the height of the pole, turn the knob (A) counterclockwise and pull up on the telescoping portion (B) of the pole to raise it to the desired height as shown in Figure 11.1.
3. Turn the knob (A) clockwise to lock the telescoping portion in place as shown in Figure 11.1.

CAUTION

- To avoid damage, the weight of the I.V. bags should not exceed 40 lb.
- To avoid damage while transporting the stretcher, verify that the I.V. pole is at a low enough height to allow it to safely pass through door openings and under light fixtures.
- Do not use the I.V. pole as a push/pull device because equipment damage could occur.

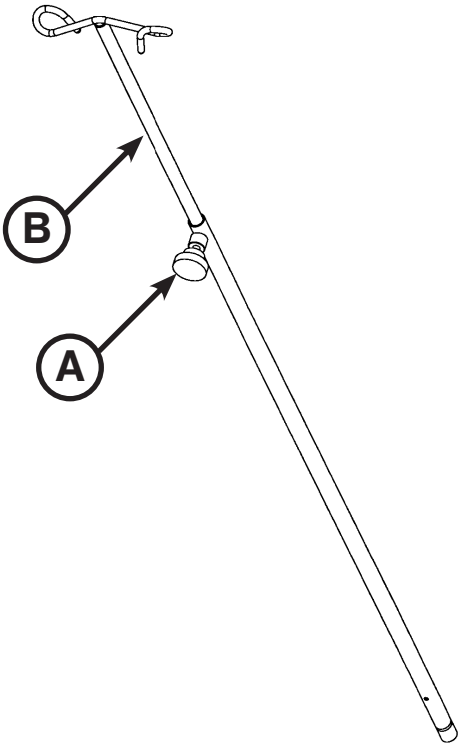

Figure 11.1: Removable I.V. Pole

OPERATING THE TETHERED I.V. POLE

To use the tethered I.V. pole:

1. Remove the I.V. pole from the storage trough under the litter and insert into the receptacle on the corner of the litter frame.
2. To raise the height of the pole, turn the knob (B) counterclockwise and pull up on the telescoping portion (A) of the pole to raise it to the desired height as shown in Figure 11.2.
3. Turn the knob (B) clockwise to lock the telescoping portion in place as shown in Figure 11.2.

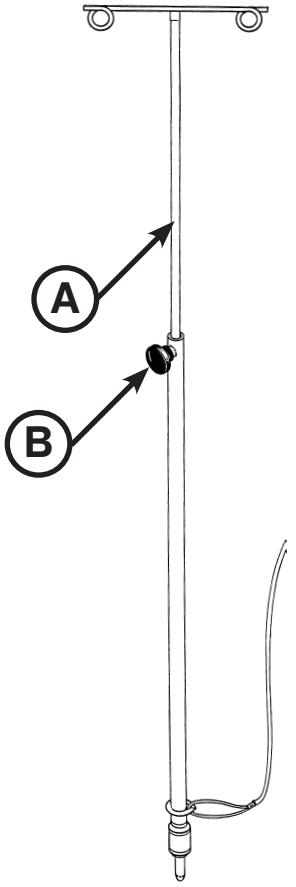

Figure 11.2: Tethered I.V. Pole

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USING THE RESTRAINT STRAPS

This unit allows the use of ankle, chest, wrist, and body restraints. See Figure 12 for restraint strap attachment points. Do not attach restraints straps to the siderail. Stryker makes no recommendation for the use of restraints.

Figure 12: Restraint Strap Locations

WARNING

- Physical restraints, even if properly secured, may result in serious harm to patients and caregivers. The use of restraint straps may potentially cause entanglement, entrapment, physical injury, and/or death. Caution must be used in affixing restraint straps to avoid potential injury to both patients and caregivers.
- Restraint straps and/or devices must be attached only at the identified attachment points of the unit. Failure to do so may result in patient or caregiver injury. Do not attach restraints straps to the siderail.
- This unit accommodates the use of ankle, chest, wrist, and body restraints. The use of restraint straps is regulated by state and federal restrictions. Users, caregivers, and/or practitioners should refer to the applicable state and federal restrictions and the appropriate facility protocols before using any restraint strap and/or device.

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USING THE WRIST RESTS (MODEL 5051)

There are two optional wrist rests available:
- Standard (1)
- Temporal (2)

To use the wrist rest:
1. Insert the support tube (A) into the socket in the fowler head piece assembly as shown in Figure 13.
2. Turn the knob (B) clockwise to secure the wrist rest assembly as shown in Figure 13.

To adjust the height of the wrist rest:
- Turn the knob (C) counterclockwise to loosen it as shown in Figure 13.
- Raise or lower the wrist rest to the desired height.
- Turn the knob clockwise to tighten it and hold the wrist rest in place.

Note: The ”U” shaped rest (D) can be pivoted up and away from the patient when the wrist rest is not in use as shown in Figure 13.

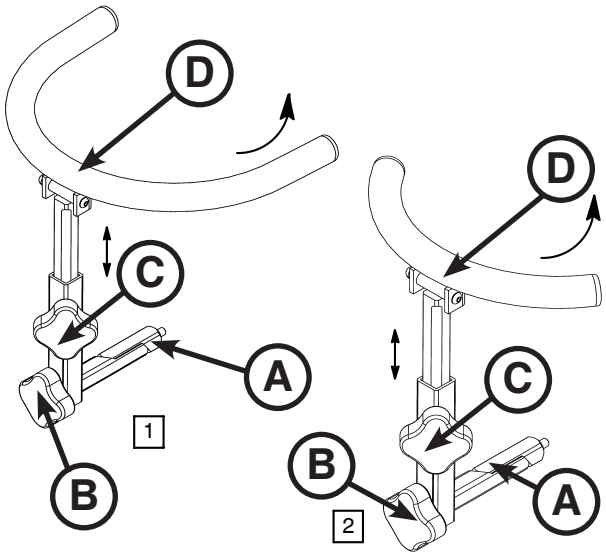

Figure 13: Wrist Rests

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Cleaning

Hand wash all surfaces of the stretcher with warm water and mild detergent. DRY THOROUGHLY. Do not steam clean, pressure wash, hose off or ultrasonically clean. Using these methods of cleaning is not recommended and may void this product's warranty.

Suggested cleaners for stretcher surfaces:

- Quaternary Cleaners (active ingredient – ammonium chloride)
- Phenolic Cleaners (active ingredient – o–phenylphenol)
- Chlorinated Bleach Solution (5.25% – less than 1 part bleach to 100 parts water)

Avoid oversaturation and ensure the product does not stay wet longer than the chemical manufacturer's guidelines for proper disinfecting.

CAUTION

Some cleaning products are corrosive in nature and may cause damage to the product if used improperly. If the products suggested above are used to clean Stryker patient handling equipment, measures must be taken to ensure that the stretcher is wiped with a damp cloth soaked in clean water and thoroughly dried following cleaning. Failure to properly rinse and dry the stretcher will leave a corrosive residue on the surface of the stretcher, possibly causing premature corrosion of critical components. Failure to follow the above directions when using these types of cleaners may void this product's warranty.

For mattress cleaning instructions, please see the tag on the mattress, or contact the mattress manufacturer.

Clean Velcro® AFTER EACH USE. Saturate Velcro® with disinfectant and allow disinfectant to evaporate. Appropriate disinfectant for nylon Velcro® should be determined by the hospital.

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Preventative Maintenance

Preventative maintenance should be performed at a minimum of annually. A preventative maintenance program should be established for all Stryker Medical equipment. Preventative maintenance may need to be performed more frequently based on the usage level of the product.

CHECKLIST

_____ All fasteners secure
_____ Siderails move and latch properly
_____ All casters lock with brake pedal engaged
_____ All casters secure and swivel properly
_____ Inspect each caster and remove any wax or debris which may have collected on the caster or braking mechanism
_____ Steer function working properly
_____ Fowler operates and latches properly
_____ Foot section operating properly
_____ Trendelenburg/Reverse Trendelenburg operates properly
_____ No leaks at hydraulic connections
_____ Hydraulic jacks holding properly
_____ Lubricate where required, including the brake adjuster assembly, brake cam, and independent foot section mechanisms
_____ Body restraints work properly (Optional Equipment)
_____ I.V. pole intact and operates properly (Optional Equipment)
_____ Optional articulating head piece locking and releasing properly
_____ No rips or cracks in mattress cover
_____ Accessories and mounting hardware in good condition and working properly
_____ Optional enhanced clearance head piece functions properly

Product Serial Number:		

Completed by: _____ Date: _____

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Warranty

LIMITED WARRANTY

Stryker Medical Division, a division of Stryker Corporation, warrants to the original purchaser the Stryker Model 5050 Stretcher Chair and Stryker Model 5051 Eye Surgery Stretcher to be free from defects in material and workmanship for a period of one (1) year after date of delivery. Stryker's obligation under this warranty is expressly limited to supplying replacement parts and labor for, or replacing, at its option, any product which is, in the sole discretion of Stryker, found to be defective. If requested by Stryker, products or parts for which a warranty claim is made shall be returned prepaid to the factory. Any improper use or any alteration or repair by others in such manner as in Stryker's judgment affects the product materially and adversely shall void this warranty. Any repair of Stryker products using parts not provided or authorized by Stryker shall void this warranty. No employee or representative of Stryker is authorized to change this warranty in any way.

Stryker Medical Stretcher products are designed for a ten (10) year expected service life under normal use, conditions, and with appropriate periodic maintenance as described in the maintenance manual for each device. Stryker warrants to the original purchaser that the welds on its Stretcher products will be free from structural defects for the expected ten (10) year life of the Stretcher product as long as the original purchaser owns the product.

This statement constitutes Stryker's entire warranty with respect to the aforesaid equipment. **Stryker makes no other warranty or representation, either expressed or implied, except as set forth herein. There is no warranty of merchantability and there are no warranties of fitness for any particular purpose. In no event shall Stryker be liable here under for incidental or consequential damages arising from or in any manner related to sales or use of any such equipment.**

Warranty does not include any disposable items, I.V. poles (except for Stryker permanently attached poles), mattresses, batteries, or damage resulting from abuse.

TO OBTAIN PARTS AND SERVICE

Stryker products are supported by a nationwide network of dedicated Stryker Field Service Representatives. These representatives are factory trained, available locally, and carry a substantial spare parts inventory to minimize repair time. Simply call your local representative, or call Stryker Customer Service USA at 1-800-327-0770.

SERVICE CONTRACT COVERAGE

Stryker has developed a comprehensive program of service contract options designed to keep your equipment operating at peak performance at the same time it eliminates unexpected costs. We recommend that these programs be activated before the expiration of the new product warranty to eliminate the potential of additional equipment upgrade charges.

A Service Contract helps to:

- Ensure equipment reliability
- Stabilize maintenance budgets
- Diminish downtime
- Establish documentation for JCAHO
- Increase product life
- Enhance trade-in value
- Address risk management and safety

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SERVICE CONTRACT PROGRAMS

Stryker offers the following service contract programs:

Service Agreement Options	Premium	Complete	Standard *
Annually scheduled preventative maintenance	X		X
All parts**, labor, and travel	X	X	
Unlimited emergency service calls	X	X	
Priority one contact: two hour phone response	X	X	
Most repairs will be completed within 3 business days	X	X	
JCAHO documentation	X	X	X
On-site record of PM & emergency service	X		X
Factory-trained Stryker service technician	X	X	X
Stryker authorized parts used	X	X	X
Service during regular business hours (8-5)	X	X	X

* Replacement parts and labor for products under PM contract will be discounted.

** Does not include any disposable items, I.V. poles (except for Stryker permanently attached poles), mattresses, batteries, or damage resulting from abuse.

Stryker Medical also offers personalized service contracts.
Pricing is determined by age, location, model and condition of product.

For more information on our service contracts,
please call your local representative.

RETURN AUTHORIZATION

Merchandise cannot be returned without approval from the Stryker Customer Service Department. An authorization number will be provided which must be printed on the returned merchandise. Stryker reserves the right to charge shipping and restocking fees on returned items. **Special, modified, or discontinued, items not subject to return.**

DAMAGED MERCHANDISE

ICC Regulations require that claims for damaged merchandise must be made with the carrier within fifteen (15) days of receipt of merchandise. **Do not accept damaged shipments unless such damage is noted on the delivery receipt at the time of receipt.** Upon prompt notification, Stryker will file a freight claim with the appropriate carrier for damages incurred. Claim will be limited in amount to the actual replacement cost. In the event that this information is not received by Stryker within the fifteen (15) day period following the delivery of the merchandise, or the damage was not noted on the delivery receipt at the time of receipt, the customer will be responsible for payment of the original invoice in full. Claims for any short shipment must be made within thirty (30) days of invoice.

INTERNATIONAL WARRANTY CLAUSE

This warranty reflects U.S. domestic policy. Warranty outside the U.S. may vary by country. Please contact your local Stryker Medical representative for additional information.

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United States
Stryker Medical
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Portage, Michigan USA
49002

EC REP

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69881 MEYZIEU Cedex
France

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